

MINER'S INC.

Like many of you, over the past few weeks our Company has been learning about the coronavirus (COVID-19) and the risks it presents to our communities. Many of you have been in our stores stocking up on all the essential things you need to keep your families well fed, healthy and safe. At the same time, our team has not been simply watching as this pandemic unfolds; we have been taking important action. The health and safety of both our customers and our employees is extremely important to us. So like you, we've been focused on doing what we need to do to confront this public health risk.

Miner's has designated leadership teams focused on providing our stores with the resources they need during this time of uncertainty. These groups will continue to look to governmental and other public health guidance to promote safe and healthy practices at all of our stores.

Miner's takes great pride in our clean and well-stocked stores, and we know this is more important now than ever before. As licensed retail food establishments, our store operations have always been about food safety so we understand cleanliness protocols and disinfection procedures. We diligently follow these practices every day. In addition, our store leadership and department managers are all ServSafe certified to ensure the highest level of food safety is being delivered daily. But this coronavirus is new and the full impact yet unknown so out of an abundance of caution we have increased our cleaning measures storewide.

We are closely following the Center for Disease Control (CDC) guidelines and recommendations on the steps we can take to help prevent the spread of this virus. We have shared specific instructions with our employees on the importance of washing their hands, staying home if they feel sick, and other recommended preventative measures.

It is no surprise to you that demand for certain products remains high. Our committed staff is working around the clock to make sure that the products you want are available at our stores. If it becomes necessary to avoid hoarding and ensure that customers have access to high demand product they desire, we intend to reserve our right to limit the number of certain items for a single purchase.

Our Company is committed to taking care of our employees. We are working with our stores in order to make sure employees can stay home when feeling sick or if there has been a known risk of exposure. At times you may see an employee in our store wearing a mask. Please do not be alarmed. It is because the employee has requested to do so and not because the employee is experiencing symptoms.

Your family's health and safety is very important to us. We understand that our grocery stores are vital food supply links to the communities and surrounding areas where we operate. Our mission is to be ready and available when for our communities need us most and our dedicated employees are working hard to keep our stores clean and well-stocked. We will continue to monitor this situation and do all we can to make your visits to our stores a safe, healthy, and satisfying shopping experience for you and our employees.

Thank you for being a loyal customer.

Jim Miner, Jr.
President



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